



COFFEE SHOP BARISTA

Job Description

OBJECTIVE

Extend hospitality and quality customer service to those that visit the coffee shop area by preparing and selling high quality beverages and bakery items while maintaining a clean space for people to meet and connect with Christ and one another.

SCOPE

- Food Service Staff // Reports to Hospitality Lead
- Part-time; Sunday mornings
- Must be willing/able to work a minimum of 1 Sunday each month

RESPONSIBILITIES

NHC Staff

- Be a champion of NHC's vision, leadership and ministries
- Participate and invest in NHC community as available
- Eagerly embrace additional opportunities to contribute to NHC's ministry impact

Coffee Shop Ministries

- Provide hospitality to all guests and customers of the coffee shop as an ambassador of Christ and New Hope Church
- Fluently describe and prepare all coffee and tea beverages on the menu, sharing ingredient and preparation information with customers when requested. Suggest drinks to customers when asked
- Receive and process customer payments for beverages and food items. Serve items safely and efficiently after each order is placed
- Assist with monitoring temperatures of freezers, refrigerators and heating equipment to ensure proper functioning and food safety
- Maintain a safe and clean environment by sanitizing work areas, utensils, equipment, the serving counter and seating areas
- Properly store and lock all necessary items and spaces upon leaving the service counter and coffee shop area

PROFILE OF PREFERENCE

- Growing relationship with Jesus and alignment with NHC's Statement of Faith
- Committed to NHC as a local church and eligible for church membership
- A heart for customer service
- Dependability and teamwork
- Ability to work efficiently and multitask in a fast-paced environment
- Outgoing, cheerful, welcoming demeanor
- Prior barista knowledge and skills preferred, but not required